



RETURN AUTHORIZATION PROCEDURE FOR REPAIRS

Whenever you have a plug or packer that needs repairs, you must get the model, size and serial number of the product.

Call our office to get a return control number (R/C #). This number must appear on the outside of the wrapped product, along with the model and serial number. Once you have all the right information, ship your package to:

Logiball Inc.
4 Walton Street
Jackman, ME 04945
Tel: 800-246-5988
418-656-9767

This is our warehouse/distribution centre. We will not accept any unwrapped, C.O.D. or shipment not bearing the model, S/N or R/C number.

We then bring back these repairs to our plant in Canada. When the products arrive at our plant, they are inspected to identify the defects. We then fax or email you an evaluation of the repair cost. As soon as we receive your authorization to repair, we proceed with your order.

The normal delay for a repair is approximately 3 weeks. For faster turnaround, please contact us to ship directly to our Canadian factory.

Do not hesitate to contact us if you have any questions.

www.logiball.com